

OMNI[®] RESORTS

amelia island | florida

Dear Omni Amelia Island Guest,

We have been looking forward to the day when we can welcome guests back to The Spa. We are excited to announce that we are reopening our spa on Thursday, June 4th and will operate based on the reopening guidelines established by Florida Department of Licensing and Regulation. Our new hours of business will be 9a-5p.

Our top priority has always been to bring an unparalleled safe experience of healing and rejuvenation to our guests, and our resolve is now stronger than ever before. Our team has been hard at work to raise the bar of hygiene and sanitation, as well as considering every step of treatment processes to ensure we meet your needs in a focused and safe manner that is in accordance with government guidelines.

Here are some tangible ways we have ramped up our efforts to guarantee guest and employee safety:

- Service providers will wear masks during treatments as an enhanced safety measure.
- Our front desk staff will welcome you upon arrival and help you navigate to either the locker room or directly to your treatment room, if preferred.
- Temporary closure of our amenities including the steam room, dry sauna and whirlpool. The Spa Rooftop pool will be open with reduced seating to allow for social distancing.
- Bottled water will be available and individually packaged snacks will be available in lieu of communal snacks and beverages.
- Increased time in between treatments to allow for extra sanitizing and disinfecting of the treatment room and salon stations.
- Guests will be required to wash their hands before receiving their treatment in both the salon and treatment rooms.

To keep our guests and employees safe, we will ask guests to:

- Refrain from visiting the spa if you or a household member have a fever, COVID-19 symptoms or a communicable illness.
- Refrain from visiting if you are under isolation or quarantine order/directive.
- Respect the spa's sanitation and hygiene standards and processes posted within the spa and shared by employees.

To book a treatment, please call us at 904.432.2220. At Omni Amelia Island, our passion is serving you. We look forward to resuming operations and bringing healing to our guests once again.