

ENDLESS ADVENTURE PACKAGE FAQS

WHERE DO I CHECK IN FOR MY ACTIVITY?

You will check in for most activities included in the Endless Adventure package at Alleghany Outfitters in Retail Row. From there you will fill out a waiver for the appropriate activity. You will then proceed to the front of the resort to a shuttle that will take you to the right location. Certain activities do not require you to go to Alleghany Outfitters for check-in. Please consult Alleghany Outfitters (540) 839-7760 or the concierge while booking for guidance.

- Golf
 - Old Course – Casino Pro Shop
 - The Cascades – Take shuttle from Casino circle; check in at Cascades Pro Shop
- KidsClub – KidsClub Cottage on Cottage Row
- Equestrian activities – Equestrian Center (take shuttle from front)
- Shooting sports – Shooting Club (take shuttle from front)
- Jefferson Pools – Obtain release from Concierge or Spa (take shuttle from front)
- Archery, Segway, Red Tail Racer, Ridge Runner Zip Tour, Paintball, Fly Fishing, Cascades Gorge Hike – Allegheny Outfitters
- Skiing, Snowboarding, Tubing – Mountain Lodge (take shuttle from front)
- Ice skating – Allegheny Springs

CAN I PLAY GOLF ON ANY OF THE COURSES?

Yes. You have access to the Old Course included in the package, and you are welcome to upgrade to experience the Cascades Course for an additional fee of \$50 per round.

DO I HAVE TO BRING MY OWN GUN OR AMMO TO ANY OF THE SHOOTING ACTIVITIES?

No. You are equipped with a gun and one box of ammo (25 shots) per night of stay. You may purchase more at the club. Please do not bring your own ammo. You are welcome to bring your own gun, but may only use ammo from the Shooting Club.

DO I NEED TO RENT A CANOE OR KAYAK?

No. You will be supplied one as part of your Endless Adventure package when you participate in this activity.

DO I NEED TO RENT A TUBE OR ICE SKATES?

Tubes are included and ice skates may be rented for \$5 a pair.

DO I GET TO PARTICIPATE IN THE CASTING CLINIC?

Yes. You are welcome to participate in the Casting Clinic.

DO I NEED TO RENT SKIS?

Yes. If you do not have your own ski equipment rentals are available at the ski lodge. You will be responsible for all rentals.

IS MY BIKE INCLUDED WITH THE JACKSON RIVER TRAIL BIKE TOUR?

Yes. Bike rental is included.

IF I WANT TO DO THE WHOLE RIDGE RUNNER ZIP TOUR NOT JUST THE RED TAIL RACER, CAN I?

You are welcome to upgrade your individual package to the Ridge Runner Zip Tour for only \$50 per person. If there are individuals joining you who are not on the Endless Adventure package, they will be charged the regular guest fee.

ARE ANY ACTIVITIES NOT INCLUDED IN MY PACKAGE?

Spa services, falconry, Segway tours and Kids' Night Out are not included in the Endless Adventure package.

I WANT TO DO AN ACTIVITY THAT ISN'T INCLUDED IN THE LIST, DO I GET A DISCOUNT?

You will get a 15% discount on Segway Tours.

ARE THERE RESTRICTIONS FOR ANY OF THE ACTIVITIES?

- Golf – must be 16 years of age to drive a golf cart
- Archery – minimum age is 8
- Fly Fishing – Minimum age is 12
- Cascades Gorge Hike –
 - Advanced reservations are recommended
 - Designed for adults and children
 - Intermediate hiking ability and endurance are required for this 3-hour journey

- Horseback Riding –
 - Wear close-toed shoes with sturdy sole
 - Wear jeans or long pants
 - Must be 4’6” tall to ride
 - Children’s Ride: 10 minute hand-led ride, for children under 4’6” tall.
 - Maximum weight for horseback rides is 240 lbs.
- Shooting –
 - Must be 10 years old or older and able to hold an adult shotgun.
 - Children ages 10-18 must be accompanied by an adult.
 - Children ages 7-10 may use the .22 rifle range if accompanied by an adult.
 - Eye and ear protection required (supplied at the Shooting Club)
 - Waivers must be signed and presented at the Shooting Club.
 - Guests who have never shot before must first have a lesson. Lessons are \$45 per person.
 - Must be 16 years of age to drive a golf cart.
 - Each shooting activity requires a separate reservation.
 - For trap, skeet, five-stand and .22 rifle range, each reservation is a maximum of 30 minutes. For groups of three or more, additional time may be required.
 - Each sporting clays reservation is for one hour.
 - Ammo is non-transferrable.
- Kayaking and Canoeing – swimwear and water shoes; must be 12 years old to go without an adult. Younger children may participate if accompanied by an adult and if they weigh a minimum of 50 lbs.
- Paintball – Minimum age is 12
- Biking – bike helmets required
- Zip line
 - Every participant must sign a release form. Guests under the age of 18 must have a signed waiver from their parent or legal guardian.
 - The Red Tail Racer and Ridge Runner Zip Tour are designed for participants of average mobility and strength and in reasonably good health. Each participant must be able to pull him or herself along the zip line if they lose momentum before reaching the platform.
 - Pregnant women, people with heart, leg or back problems, or other serious illnesses will not be allowed to participate on the Red Tail Racer.
 - No one under the influence of alcohol, illegal drugs, or impairing legal drugs will be permitted to participate in the tour.
 - » Red Tail Racer
 - Participants must weigh between 80 and 250 pounds. The weight limit is for your safety and the safety of the guides and other participants.
 - All participants must be at least 4’6” tall (54”, 138cm).
 - Participants must be at least 8 years old AND fit safely in the harness equipment.
 - Children between the ages of 8 and 17 must have an adult present during their zip.

» Ridge Runner Zip Tour

- There are various short hikes along an unpaved path. Participants must be comfortable walking on uneven ground and down a moderate incline.
- Participants in the Ridge Runner Zip Tour must weigh between 90 and 250 pounds. The weight limit is for your safety and the safety of the guides and other participants.
- Participants must be at least 12 years old to participate in the Ridge Runner Zip Tour.
- Children between the ages of 12 and 17 must be accompanied by an adult and must be able to participate independently of the adult.

- Tubing – must be five years old and 48” or taller to tube

CAN I SCHEDULE MY ACTIVITIES DURING MY STAY?

We strongly recommend that you schedule your recreational activities upon booking your package, and no later than 3 days in advance of your stay. Activities begin at 1:00 p.m. on day of arrival and end at 12:00 p.m. on day of departure.

CAN I TAKE A LESSON DURING ONE OF MY ACTIVITIES?

The Endless Adventure package does not include lessons, unless indicated.

WHAT HAPPENS IF THE WEATHER IS BAD AND AFFECTS ONE OF MY ACTIVITIES?

Unless it’s deemed unsafe by our guides, your activity will not be canceled, but please dress appropriately for the weather. Some activities are seasonal and weather conditions could affect your activity. We will notify you if your activity is canceled.

ARE MEALS INCLUDED IN THIS PACKAGE?

No, but you have the option to add on a breakfast, dinner or full meal plan.

WHAT HAPPENS IF I CANCEL OR MISS A RESERVED ACTIVITY?

The package does not cover no-show. A charge for the full retail amount of the activity will be posted to your room. Please schedule your activities accordingly, so this does not happen. All activities observe a 24 hour cancellation policy, not covered in the package. Activities canceled within 24 hours will result in the full retail amount being charged to your room.