

# OMNI® RESORTS

bedford springs | pennsylvania

## GUEST PET POLICY

We welcome you and your furry family member to our resort. For the safety and convenience of all involved, we ask that you please observe the following to insure an exceptional visit.

1. We charge a fee for four-legged guests. It is \$150.00 per stay (\$175 for pets over 50lbs.) and will be added to your folio. Additional charges may be assessed if your pet accidentally causes damage to furnishings, bedding, or carpet within the room or public space.
2. Animals perceived to be threatening, wild animals, or other unusual animals are only invited if authorized by the General Manager in advance of your stay.
3. Pets and their owners will be assigned to luxurious guestrooms designated specifically for pets. These rooms will also contain a copy of our room service menu designed specifically for your pet's palate.
4. We can comfortably accommodate two dogs per room. If you need more space, please let us know so that we can work with you on a solution.
5. We strongly encourage that you don't leave your pet alone in the room. We want for your entire family to enjoy their stay with us.
6. Please hang your *pet-in-room* door hanger if you are away, for the safety and well being of resort service staff.
7. If you need pet-sitting services, please let us know and we'd be delighted to provide you with local pet sitting service providers.
8. Because not all of the resort guests have furry friends, if your pet is found alone in your room, barks, makes other noises, or causes guest complaints, our staff will remove and carefully hold your pet. At that time, a note will be placed in your room advising where your pet is waiting for you.
9. Pets cannot join you in the restaurants, spa, indoor and outdoor pool areas or meeting rooms, unless authorized as a Service Animal, for the safety and comfort of those resort guests without pets.
10. There are two pet potty areas in the resort. Please ask our Front Desk Staff for locations.
11. Your family will be liable for complimentary goods or services given by the resort for disruptions caused by your pet. We will add those charges directly to your folio.
12. The resort is not required to provide any warning or second chance for violation of policy; the resort reserves the right to ask you to remove your pet.
13. **ACCEPTANCE OF RESPONSIBILITY FOR DAMAGES.** The guest fully accepts the responsibility for any and all damages caused by their pet, including excessive pet odor. The guest agrees to pay the hotel for the cost of repairing any damage. IF THE HOTEL IS UNABLE TO RENT THE DAMAGED ROOM WHILE THE DAMAGE IS BEING REPAIRED, THE GUEST SHALL BE RESPONSIBLE FOR ANY LOST ROOM REVENUE INCURRED BY THE HOTEL. The charges for such damage repair and/or lost revenue may be charged to the guest's credit card.

By signing below, I agree to these conditions.

Signature: \_\_\_\_\_ Printed Name: \_\_\_\_\_

Pet's Name & Type: \_\_\_\_\_

Cell phone: \_\_\_\_\_